

FEELING SICK?

Get the Treatment You Need for Less.

Healthcare providers need our help! We all play a part in keeping the healthcare system from being overwhelmed.

If you have flu-like symptoms with no other risk factors or complications, seek guidance from your primary care or urgent care physicians first.



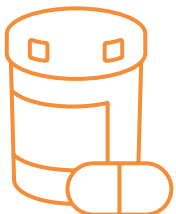
TELADOC ONLINE APPOINTMENTS

- **\$0 copay & \$0 deductible** (fees waived for COVID-19 symptoms)
- 24/7 access to licensed NC doctors
- Stay at home, avoid waiting room lines and germs
- Available via mobile app, www.teladoc.com or 1-800-Teladoc
- Pre-register NOW with Teladoc before you need it



PRIMARY CARE PHYSICIAN & URGENT CARE APPOINTMENTS

- **\$0 copay & \$0 deductible** (fees waived for COVID-19 symptoms)
- Use caution and social distancing when in waiting rooms



PRESCRIPTION DRUG ACCESS

- **No early medication refill limits on 30-day Rx maintenance medications** (consistent with a member's benefit plan)
- Use the 90-day mail order benefit for increased access of Rx

Contact MedCost customer service at 1-800-795-1023 if your primary care or urgent care physician has any questions about these waivers.