



We're Here to Answer Your Questions

The League's Health Benefits Trust staff and administrative partners are available to answer any questions you have regarding coverage options, claims, policy details, and more. Use the following contact list to determine the best fit for your question.

Julie Hall, Director of Health Programs | (919) 715-9782 | jhall@nclm.org

Lisa Ervin, Employee Benefits Administrator | (919) 715-7973 | lervin@nclm.org

BENEFIT	PARTNER	TYPES OF SERVICES PROVIDED
MEDICAL	MedCost www.mbstpa.com 800-795-1023 Kerry Bonnema, Account Manager kbonnema@MEDCOST.com (336) 774-4402 Michelle Endicott, Client Service Representative mendicott@medcost.com (336) 774-4413 Sherry King, Client Service Representative sking@medcost.com (336) 774-4154 Tina Buel, Client Services Representative tbuel@medcost.com (336) 774-4147 Kathy Grimshaw, Eligibility Specialist kgrimshaw@MEDCOST.com (800) 217-5097 x6690	Enrollment or billing; benefit, claims or network questions; ordering new ID cards
PHARMACY	Optum Rx www.optumrx.com (877) 633-4461	Covered prescription drugs.
DENTAL	MedCost www.mbstpa.com (800) 795-1023	Enrollment, billing, coverage or claims questions; ordering new ID cards
VISION	Vision Service Plan (VSP) www.vsp.com (800) 877-7195	Network, claims, and benefit questions
LIFE	UNUM	Contact NCLM staff with questions.
DISABILITY	UNUM	Contact NCLM staff with questions.

