TRUST MATTERS CONFERENCE

2026 CONFERENCE SCHEDULE

8:00 - 9:00AM Registration Opens & Breakfast

9:00 - 9:10AM Welcoming Remarks | Michael Pittman, NCLM

9:10 - 10:15AM Smart Fleet Management: The Role of AI Video Telematics in Local Government | Panel

This session will provide a practical introduction to telematics and how local governments can use technology and vehicle data to improve fleet operations, manage risk, and promote safer driver behavior.

10:15 - 11:00AM Audits, Inventories & Security: The Foundation of Evidence Room Integrity | Hope Martin, Madison Police Department

Evidence room failures can undermine criminal cases and expose agencies to significant liability. This session highlights the three most effective strategies for mitigating risk: maintaining a secure chain of custody, conducting regular audits and inventories, and implementing robust evidence security measures. Attendees will gain practical insights to strengthen accountability, compliance, and evidence integrity.

11:00 - 11:15AM Break

11:15AM - 12:00PM Key Cyber Risk & Threat Considerations in Artificial Intelligence; and Best Practices for Operationalizing Your Cyber Insurance Policy | CJ Dietzman, Alliant Cyber

An accelerated overview of key cyber risk and threat considerations in artificial intelligence adoption — relevant to any entity looking to take advantage of the best of AI, with the intention of avoiding any significant risk or threat exposure. The session will also include some "quick hit" guidance on best practices for getting the most out of your organization's cyber insurance policy by operationalizing it.

12:00 - 1:15PM Lunch

1:15 - 2:00PM Weathering the Storm | TJ Deluca, NCLM & Ryan Thompson, NCLM

An awareness-level training that will provide municipal leaders with an understanding of how to effectively prepare for a severe weather event. This training will emphasize the importance of a Continuity of Operations plan (COOP) and how proper planning and preparation allows for leaders to maintain the essential functions of government without interruption. This training will also focus on the importance of Emergency Management and how these resources lead to resiliency and better responsiveness.

2:00 - 2:10PM Break

2:10 - 2:55PM Workers' Compensation Essentials for Supervisors | Thelma Holt, NCLM & Lou Bunch, NCLM

A supervisor's actions can have a significant impact on the outcome of a workers' compensation claim. Join this session to learn the key responsibilities supervisors must understand, from reporting injuries promptly and managing medical restrictions to coordinating return-to-work efforts and documenting modified-duty assignments. We'll also explore what happens when an employee remains out of work for an extended period, including leave considerations, accommodation discussions, Maximum Medical Improvement (MMI), and the steps that may lead to claim closure. This practical overview will help supervisors support injured employees, reduce risk, and ensure compliance throughout the workers' compensation process.

2:55 - 4:00PM The Leave Law Minefield: Managing EPL Risk at the Intersection of FMLA, ADA, Workers' Compensation & Municipal Leave Policies | Katie Hartzog, Hartzog Law Group

Employee leave issues rarely arrive one law at a time. Municipal employers must navigate the overlapping requirements of the Family and Medical Leave Act (FMLA), the Americans with Disabilities Act (ADA), workers' compensation statutes, and local leave policies, all while minimizing employment practices liability. This session will examine common compliance pitfalls, emerging risk areas, and real-world scenarios that create exposure to discrimination, retaliation, interference, and failure-to-accommodate claims. Attendees will leave with practical strategies for coordinating leave administration, documenting decisions, and reducing EPL risk across complex employee situations.

4:00 - 4:15PM Concluding Remarks & Dismissal | Michael Pittman, NCLM

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